

## Gateway to great *partnerships*

- One stop shop for airlines and all their business needs.
- Support for preparation of business cases/route analysis for route development.
- Support with Airport (Passenger & Air freight) data along with economic and tourism facts.
- Facilitating meeting for securing traffic rights and inter-airline meetings.
- Airport familiarisation.



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# Mumbai

Gateway to the world





Where *business*  
*and culture* come to life

Mumbai - The heart of India. It is the engine that drives India's financial and entertainment industries. And lately it's turning into a centre of attraction for business and tourism for the world too. Welcome to the new gateway to the world - Mumbai.

- Ranked 7th in the list of top ten cities for billionaires by Forbes Magazine.
- Ranked among the fastest cities in India for business start up.
- 70% of capital transactions and 90% of merchant banking transactions of India takes place in Mumbai.
- Contributes to about 40% of the total foreign trade in India.
- 20.5 million Indians contributing to 6.16% of Indian economy.
- 10th Position amongst the biggest centers of commerce in the world.
- Easily accessible to destinations like Goa, Khajuraho Temple (Madhya Pradesh), Kerala (renowned place for ayurvedic treatment and yoga) and Lakshadweep (Coral Islands of India).



*Where world class facilities  
await you*

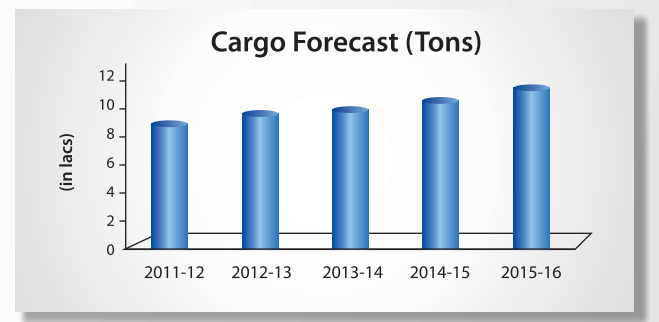
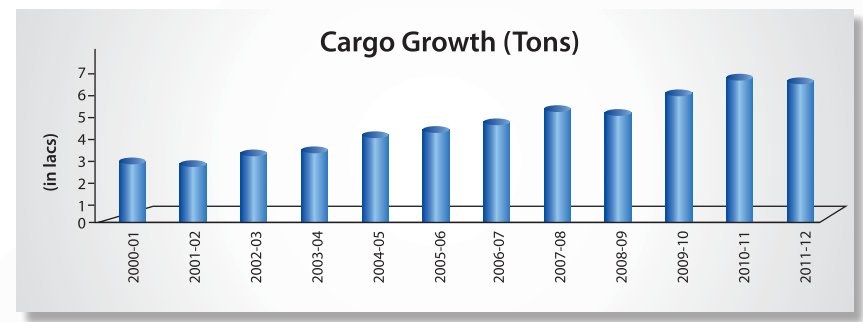
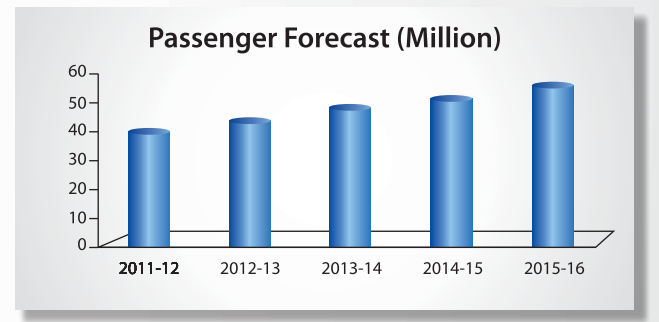
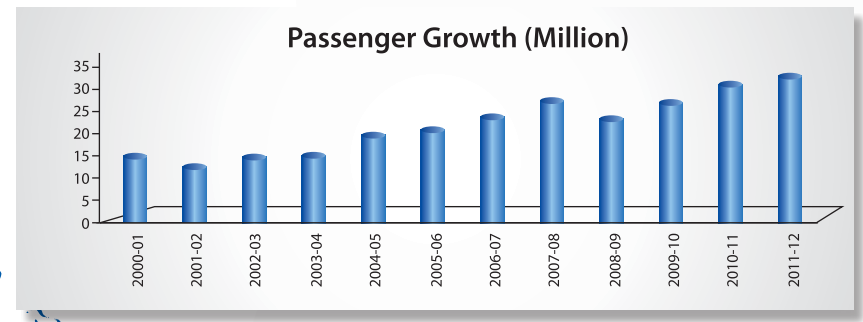
Chhatrapati Shivaji International Airport (CSIA) - has always rolled out a red carpet welcome to the world. With the upgraded airport, state-of-the-art retail outlets & services, CSIA has impressed many, including our industry partners and customers. CSIA has also been successful in maintaining its pace in passenger and cargo handling capacity. The figures are a testimony to the fact that CSIA is poised to be a major destination for the guests in India as well as abroad.

- 84,868 passengers traveling per day to/from airport.
- In the financial year 2011-12, CSIA handled 30.97 million (estimated) passengers.
- Achieving a CAGR of 9.6% in passenger over a period of past 5 years.
- In the financial year 2011-12, CSIA handled 651,522 tons (estimated) of cargo.
- Achieving a CAGR of 9.2% in cargo over a period of past 5 years.



Where the world is within  
*your reach*

- 45 international airlines connecting to 42 international destinations.
- 7 domestic airlines connecting to 41 domestic destinations.



----- Upcoming routes



Where *future* meets the present

A new state-of-the-art integrated passenger terminal named T2 is planned to be commissioned in 2013. This futuristic terminal will combine the best-in-class airport technologies and processes. Join us as we take you through a glimpse of what future looks like.

- Passenger capacity of 40 million and 188 check in counters.
- Over 20,000 sq. mts. of commercial space (retail, F&B outlets, lounges and travel services).
- 136 parking stands.
- 66 passenger boarding bridges.
- 32 fixed link bridges.
- 3.25 Kms., 6 lane dedicated access road to new T2.
- Multi level car parking space for 5000 cars.
- No. of immigration Counters: 60 (Dep.) & 72 (Arr.).
- No. of Security Screening Stations: 26 (Dep.) & 12 (Transfer).
- No. of Baggage Reclaim Carousels: 14.



Where *excellence* is a way of life

Apart from winning the hearts of its consumers and the trade circle, CSIA is also awarded for its excellence from some of the most prestigious associations in the aviation industry.

AWARDS AND ACCOLADES

- Voted the 'Best Airport in Public-Private Partnership' for two consecutive years (2006 & 2007) by the Air Passengers Association of India (APAI).
- Frost & Sullivan Asia Pacific Aerospace & Defense Awards – 'Aeronautical Excellence Airport of the Year' in 2008.
- Best Managed Airport from CNBC AWAAZ Travel Awards for 2009.
- CSIA's proposed Air Traffic Control Tower won the 'Autodesk Hong Kong Building Information Modeling (BIM) Award 2009'.
- CSIA voted 'Best Brown Field Airport in Public – Private Partnership' for the year 2009 by Air Passengers Association of India.
- Rated the best airport in India for airports above 15 million passengers per annum (mppa) in the ASQ (Airport Service Quality) survey carried out by Airport Council International (ACI) and ranked 4th amongst all airports globally in the 15-25 mppa category for the second quarter of 2010.
- MIAL received a "Special Commendation" for the Golden Peacock Award for Occupational Health & Safety for the year 2011.
- MIAL was awarded the 2nd prize for the "Best Sample Category" for having followed the ASQ guidelines regarding the representativity of the sampling, most closely in 2011.
- CSIA is the 1st Indian airport to gain certification for greenhouse gas verification. Also the only 2nd Asian airport to be recognized for its green initiatives - Awarded the prestigious ISO 14064-1:2006 certification for its Carbon Emissions Accounting.